

How to Secure Your Mobile Device

- Always use a passcode lock to secure your mobile phone and other devices.
- **a** Always log out completely on your mobile banking session.
- **•** You can install mobile security software to protect your device from malware.
- **6** Keep your phone and apps updated.
- Do not store sensitive information on your mobile phone. (e.g. passwords, social security numbers)
- **6** Contact your financial institution if your phone is lost/stolen.
- Be careful when entering in sensitive information on your device; you never know who is watching.
- Avoid opening suspicious attachments in emails and texts (AKA Smishing), especially when it's someone you do not know.
- Contact your service provider if you receive an email saying your device is infected; this is a common attack method.
- **b** Do <u>NOT</u> perform banking transactions over a public Wi-Fi. They are not very secure. Use your mobile network instead, when conducting these transactions.
- **•** Report any suspected fraud to your financial institution immediately.

